

City of Antioch Water Service
Long-Term Payment Plan



Request Date: _____

CUSTOMER	
1. Customer Name	
2. Account Number	
3. Service Address	

BILLING INFO	
4. Balance Outstanding	
5. Payment Plan Term (months)	
6. Monthly Payment (ex curr charges)	

In order to pay the outstanding balance on the City of Antioch water account referenced above, the undersigned agrees to the following payment terms and conditions.

Payment Due Dates	Payment Amounts
	+ current charges
	+ current charges
	+ current charges
	+ current charges
	+ current charges
	+ current charges
	+ current charges
	+ current charges
	+ current charges
	+ current charges
	+ current charges
	+ current charges
	+ current charges
	+ current charges
	+ current charges
	+ current charges
	+ current charges

TO MAKE A PAYMENT: Payment MUST be made in one of the following ways: PAYMENT MUST BE MADE ON OR BEFORE DUE DATE

- ◆ **DO NOT MAIL YOUR PAYMENT**
- ◆ **CHECKS ARE NOT ACCEPTED**
- ◆ **ONLINE** at <https://www.municipalonlinepayments.com/antiochca>. Debit or credit cards accepted (Visa, MasterCard, Discover)
- ◆ **BY PHONE AT 866-301-8999**. Debit or credit cards accepted (Visa, MasterCard, Discover)
- ◆ **NIGHT DROP BOX** may be used after regular business hours to drop off your payment. **NIGHT DROP PAYMENTS MUST BE RECEIVED PRIOR TO 7:30 AM THE BUSINESS DAY IMMEDIATELY FOLLOWING YOUR DUE DATE. CASHIER'S CHECKS OR MONEY ORDERS are encouraged as the City is not responsible for cash left in the Night Drop Box. CHECKS ARE NOT ACCEPTED.**

This arrangement takes **PRECEDENCE OVER ANY NOTICE OR REGULAR MONTHLY BILL** that you may receive with different due dates during the term of this agreement. **As long as the terms of this agreement are satisfied, your water service will not be interrupted.**

- ◆ **IMPORTANT - FAILURE TO MEET THE ABOVE TERMS MAY RESULT IN THE WATER INTERRUPTION AND FOLLOWING FEES:**
- ◆ **PROCESSING SERVICE CHARGE:** Your water account will be charged a required Processing Service Charge of \$28.00 and considered "Suspended"
- ◆ **DISCONNECTION SERVICE CHARGE:** If water service is disconnected, your water account will be charged a required Disconnecton Service Charge of \$105.00 and will be restored the FOLLOWING BUSINESS DAY of receiving payment.
- ◆ **DEPOSIT:** A minimum deposit of \$300.00 may be required, if not already on file with City of Antioch.
- ◆ **SAME DAY RESTORATION:** To obtain same day restoration, once water service has been disconnected, a Same Day Fee of \$154.00 will be required. Otherwise, water will be restored the FOLLOWING BUSINESS DAY at no additional charge. Tampering of the water meter will result in a minimum Tamper fee of \$250.00
- ◆ **The City will not enter into any future extensions until the account has been kept current for a minimum of six months.** I have read, understand and agree to the terms stated above:

Signature _____ Date _____

City Representative

RETURN INSTRUCTIONS	
Email	service@antiochca.gov
Mail	PO Box 5007, Antioch, CA 94531
Fax	925-779-7054